

February 26, 2018

Dear Neighbors,

Delivering safe, reliable energy to you is Eversource's top priority. In keeping with that commitment, Eversource continues to improve the natural gas distribution system in your neighborhood starting March 12, 2018, and continuing through June 30, 2018. We have been working closely with the City of Stamford and its Downtown Special Service District (DSSD) and will continue to do so through all phases of work.

The planned improvements will help support and the economic growth of the downtown business area. Since our work will include excavation activities, traffic impacts and temporary interruptions to your natural gas service, we want you to be informed of our efforts.

**What You Can Expect While We're in Your Neighborhood**

Working together is important to the successful and timely completion of this project. Here are some important things you should know about how we will work with you:

- All Eversource employees, contractors and field representatives carry identification that you can ask to see at any time.
- You can expect to see construction activities Monday through Saturday during the daytime between 8:00 a.m. and 4:00 p.m. In some instances, we may need to perform our night time activities between the hours of 9:00 p.m. and 6:00 a.m., which will be scheduled by appointment with specific customers.
- Our work is weather dependent, construction activities are subject to change and will take place on the following streets:
  - Broad Street
  - Greyrock Place
  - Main Street
  - Quintard Place
  - Suburban Avenue
  - Summer Street
  - West Park Place
- We will also be completing the replacement of individual service lines, and will work directly with affected building owners, providing specific appointments to complete our work.
- We may need to temporarily interrupt your natural gas service, but we will give you advance notice, by a letter, phone call or door hanger, so you and your family can plan accordingly.
- After any gas service interruption, Eversource representatives will be on-site to turn your gas service back on and re-light your natural gas appliances.

**Our Commitment to You**

We are committed to being good neighbors and performing our work with utmost respect for you and your property. As construction professionals, we also know that living within a work zone can be challenging and we will do our best to minimize any disruption you may experience. Please notify us of any special events, so we can work with you to minimize inconveniences.

**Need to Contact Us?**

If you have any questions or need any additional information, please contact me at the phone or email addresses provided below. Thank you for your patience and cooperation as we work together to complete this gas system improvement project.

Sincerely,

*Greg Woloszyn*

Greg Woloszyn

Supervisor, Field Operations - Construction

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